

SpectraLink® 8400 Series Call Server Interoperability

* In September 2012 SpectraLink 8400 Series handset software became independent from Polycom UCS software starting with SpectraLink Software release 4.2.0 or SLNK 4.2.0.x. With that release SpectraLink software began supporting the SpectraLink 8400 Series handsets only, not other Polycom devices. At that time, Polycom UCS code also stopped supporting the SpectraLink 8400 handsets. Any Polycom code version released after October 01, 2012 does not apply to SpectraLink 8400 Series handsets. Polycom UCS releases prior to September 2012, i.e. Polycom UCS 4.1.0 and earlier, are compatible with the SpectraLink 8400 Series handsets.

The table below lists the call servers that have been tested as interoperable with the SpectraLink 8400 Series handsets. Only products listed in the table have been tested for compatibility and acceptable performance with SpectraLink 8440/8450/8452. Polycom® does not recommend or support deployments with products not listed in the table. This document will be updated as additional call servers are tested. Interoperability documents are found on the Polycom [SpectraLink 8400 Support](#) page.

Direct Integration				
Partner	Platform	PBX Software Version	SpectraLink Model	Handset Software Version
Avaya	Aura Communication Manager with Avaya Aura Session Manager	6.1.1	8440 / 8450 / 8452	UCS 4.0.0 15769
	Aura Communication Manager with Avaya Aura SIP Enablement Services (SES)	5.2.1	8440 / 8450 / 8452	UCS 4.0.0 15769
	IP Office 500v2	7.0 (12)	8440 / 8450 / 8452	UCS 4.0.0.16545
(Nortel)	Communication Server 1000 (CS1K)	7.5	8440 / 8450 / 8452	*SLNK 4.2.0.0197
BroadSoft	BroadWorks	R17 SP2	8440 / 8450 / 8452	UCS 4.0.1
Cisco	Unified Communications Manager (UCM)	7.x and 8.x	8440 / 8450 / 8452	UCS 4.0.0 15769
Digium	Asterisk Business Edition	C-2.3.3	8440 / 8450 / 8452	*SLNK 4.2.0.0197
	SwitchVox	Free 9529	8440 / 8450 / 8452	*SLNK 4.2.0.0197
Interactive Intelligence	Customer Interaction Center (CIC)	CIC 3.0 SU 14 CIC 4.0 GA	8440 / 8450 / 8452	UCS 4.0.0.20561
Microsoft	Lync	Lync 2010	8440 / 8450 / 8452	UCS 4.1.0
Mitel	5000 CP	5.0 SP1	8440 / 8450 / 8452	UCS 4.0.0 15769
Mitel	3300 ICP – Mxe Platform	10.2.2.10	8440 / 8450 / 8452	UCS 4.0.0 15769
NEC	UNIVERGE: Sphericall	Release 6	8440 / 8450 / 8452	UCS 4.0.0
	UNIVERGE: SV8500	S1 or later	8440 / 8450 / 8452	*SLNK 4.2.0.0197
	UNIVERGE: SV8300	Release 3	8440 / 8450 / 8452	*SLNK 4.2.0.0197
ShoreTel	ShoreTel Unified Communications Solution	11.2	8440 / 8450 / 8452	UCS 4.0.0.0135
Siemens	HiPath 3000	V8 R5.7	8440 / 8450 / 8452	UCS 4.0.0.20561
	HiPath 4000	V6 R1.10.0	8440 / 8450 / 8452	UCS 4.0.0.20561
	OpenScape Voice	V5.0.0	8440 / 8450 / 8452	UCS 4.0.0.20561
Toshiba	IPedge IGS	V 1.1.11-1	8440 / 8450 / 8452	UCS 4.0.2.8017
	CIX40, CIX100, CIX200, CIX670, or CIX1200	Release AR520MT055	8440 / 8450 / 8452	UCS 4.0.2.8017
	Strata CIX40, CIX100, CIX200, and CIX670	Release AR520MT055	8440 / 8450 / 8452	UCS 4.0.2.8017

Gateway Integration					
Call Server	Gateway Partner	Platform	PBX Software Version	SpectraLink Model	Handset Software Version
Microsoft Lync 4.0 Build 7577.0	Network Equipment Technologies (NET)	UX	1.0.2	8440 / 8450 / 8452	UCS 4.0.0 15769
Avaya Communication Manager v5.0-6.1	AudioCodes	Mediant 1000	V6.20A.054	8440 / 8450 / 8452	UCS 4.0.2.8017
Avaya (Nortel) Communications Server 1000 v 5.50J	AudioCodes	Mediant 1000	V6.20A.054	8440 / 8450 / 8452	UCS 4.0.2.8017