

Cisco SPA932 32-Button Attendant Console Cisco Small Business IP Phone

Enrich IP Phone Capabilities with the Push of a Button

Highlights

- Easy to install, and designed exclusively for the Cisco® SPA962 6-Line IP Phone
- 32 programmable buttons simplify dialing and call transfers
- Multi-colored LEDs monitor the status of each configured voice line via Busy Lamp Field (BLF)
- Two attendant consoles can be linked, for a total of 64 buttons

Figure 1. Cisco SPA932 32-Button Attendant Console



Product Overview

The Cisco SPA932 32-Button Attendant Console (Figure 1) for the Cisco SPA962 6-Line IP Phone is an ideal solution for small businesses wanting to simplify incoming call handling by quickly directing calls to the requested party and also monitor line status from a central location.

The attendant console easily attaches to the SPA962 IP phone, providing 32 programmable speed-dial or direct station select (DSS) buttons, each illuminating the line's status (idle, ringing, busy, or null) via the BLF. Incoming calls can be immediately transferred to the proper location with the push of a button assigned to the extension.

The modular design of the Cisco SPA932 permits up to two attendant consoles to be deployed, for a total of 64 buttons, offering an affordable solution that expands with the growth of your voice network. Installation and setup is just a matter of connecting the supplied bracket and cable to the attendant console, which uses the phone's power supply - no additional power source is required.

Based on the Session Initiation Protocol (SIP), the Cisco SPA932 has been tested to ensure comprehensive interoperability with equipment from voice over IP (VoIP) infrastructure leaders, enabling service providers to offer competitive, feature-rich services to their customers.

Features

- 32 programmable multicolored LED buttons
- Illuminated line status monitoring (green, idle; red, in use; blinking red, ringing; orange, registration error)
- Call transfer
- Speed dial
- DSS
- Busy Lamp Field
- One-touch transfer

Specifications

Table 1 contains the specifications, package contents, and minimum requirements for the Cisco SPA932 32-Button Attendant Console.

Table 1. Specifications for the Cisco SPA932 32-Button Attendant Console

Specifications	
Ports	2 auxiliary ports
Buttons	32
LEDs	Multicolored: green, red, orange
Documentation	<ul style="list-style-type: none"> • Quick installation guide • User guide • Administration guide • Provisioning guide—for service providers only
Environmental	
Dimensions W x H x D	4 x 8.5 x 1.5 in. (102 x 216 x 38 mm)
Unit weight	2 lb (0.9 kg)
Power	Provided by host Cisco SPA962 IP phone
Certification	FCC, cUL, CE, Canadian Interference-Causing Equipment Standard ICES-003
Operating temperature	41° to 113°F (5° to 45°C)
Storage temperature	-13° to 185°F (-25° to 85°C)
Operating humidity	10% to 90% noncondensing, operating and nonoperating
Storage humidity	10% to 90% noncondensing, operating and nonoperating
Package Contents	
	<ul style="list-style-type: none"> • Cisco SPA932 32-Button Attendant Console • Attachment arm • Two attachment arm screws • Auxiliary cable • Desktop stand • Quick installation guide
Minimum Requirements	
	<ul style="list-style-type: none"> • Cisco SPA962 6-Line IP Phone
Product Warranty	
	1-year limited hardware warranty with return to factory replacement and 90-day limited software warranty

Cisco Limited Warranty for Cisco Small Business Series Products

This Cisco Small Business product comes with a 1-year limited hardware warranty with return to factory replacement and a 90-day limited software warranty. In addition, Cisco offers software application updates for bug fixes and telephone technical support at no charge for the first 12 months following the date of purchase. To download software updates, go to:

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